



SPARTANBURG WATER SYSTEM
200 Commerce Street • P.O. Box 251
Spartanburg, SC 29304

Customer Service

(864) 582-6375

Monday - Friday

8:00 a.m. - 5:30 p.m.

Customer Name	TERESA ROPER
Service Address	[REDACTED]
Customer # / Account #	[REDACTED]
Bill Date	04/01/2018

ACCOUNT SUMMARY	
Previous Balance	\$157.51
Payments	\$(157.51)
Adjustments/Fees	\$0.00
Balance Forward	\$0.00
Current Charges	\$148.23
Total Amount Due	\$148.23
Current Charges Due Date	4/26/2018

A late payment charge of \$1.50 plus
1.5% will apply after the due date.

Make sure you receive phone, text, or email notifications about your Spartanburg Water service by providing us with your contact information on the back of the bill.

CURRENT CHARGES FOR SERVICE PERIOD 2/12/2018 TO 3/15/2018 (31 DAYS)					
Meter #	Previous Read	Current Read	Water Usage	Itemized Charges	Amount
Water 05000417	9663	9762	99	Base Charge - Water	\$11.25
				Water Usage	\$64.45
		Total Usage	99	Base Charge - Sewer	\$5.70
				Sewer Volume Charge	\$66.83
Sewer Volume	99			Total Current Charges	\$148.23

Each unit of usage is equal to 100 gallons

PAYMENT OPTIONS	
<ul style="list-style-type: none">• BY MAIL - Pay by check or money order in the enclosed envelope• ONLINE at spartanburgwater.org• BANK DRAFT Call (864) 582-6375 to enroll	<ul style="list-style-type: none">• BY PHONE - (844) 223-3041• AT OUR OFFICE - 200 Commerce Street - In the lobby, drive-through payment window or after-hours drop box

MONTHLY BILLING ACCOUNT REMINDERS; THERE WILL NO LONGER BE A SEPARATELY MAILED PAST DUE NOTICE. REMINDERS OF PAST DUE BALANCES WILL APPEAR AS A MESSAGE ON THE NEXT MONTHLY BILL.

Please return this portion with payment

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Balance Forward	\$0.00
Current Charges	\$148.23
Total Amount Due	\$148.23
Current Charges Due Date	4/26/2018

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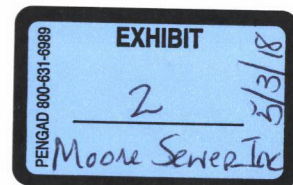


TERESA ROPER

SPARTANBURG SC 29301-3730



SPARTANBURG WATER SYSTEM
PO BOX 251
SPARTANBURG SC 29304-0251



ACCEPTED FOR PROCESSING - 2018 May 18 1:27 PM - SCPSC - 2016-384-S - Page 1 of 2

BILLING AND COLLECTION PROCEDURES**DUE DATE FOR CURRENT CHARGES**

Current charges are payable within 25 days of the bill date. (Due dates may fall on weekends or holidays). For unpaid account balances as of the next bill date, a late charge of \$1.50 plus 1.5% of the water balance will apply.

PAST DUE BALANCE

Unpaid charges as of the next bill date will be shown on the bill as a Past Due balance. The customer will be notified by message on the bill as to the last day to pay the Past Due balance to avoid service disconnection for nonpayment status. The last date to pay the Past Due balance will be scheduled 12 days after the next bill date. There will not be a separately mailed Past Due Notice. Spartanburg Water will attempt a final notification by phone, text and email for customers that provide us with their current contact information.

SERVICE DISCONNECTION FOR NONPAYMENT STATUS

The last date to pay the Past Due balance will be shown on the bill. After this date, a nonpayment service charge of \$42.00 will be added to the account and service is subject to disconnection.

SC DEBT SETOFF PROGRAM

By applying for and accepting water/sewer service, in person, by telephone, fax or email, the applicant agrees to pay all costs of collection of the applicant's unpaid bills. The Spartanburg Water System has the right pursuant to the South Carolina Setoff Debt Collection Act to collect any sum due and owed by the applicant through offset of the applicant's state income tax refund. If Spartanburg Water System chooses to pursue debts owed by the applicant through the Setoff Debt Collection Act, the applicant agrees to pay all fees and costs incurred through the setoff process, including fees charged by the Department of Revenue, the Municipal Association of South Carolina, and/or the Spartanburg Water System. If Spartanburg Water System chooses to pursue debts in a manner other than set off, the applicant agrees to pay the costs and fees associated with the selected manner as well.

CUSTOMER INFORMATION

Make sure you receive phone, text, or email notifications about your Spartanburg Water service by providing us with your contact information below. (Please print)

Customer Name: _____

Account Number: _____

Customer Address: _____

City/State/Zip: _____

Home Phone (include area code): _____

Cell Number (include area code): _____

Customer Email address: _____